

# *The Wedding Experience & The Kent Event Centre, Detling*

## *Working together to protect us all*

***We have 4m wide aisles and a one-way system as well as enhanced hygiene cleaning regimes and sanitising facilities. The event has been extended to two days to spread footfall over more time and shortly before the event we will ask pre-registered couples to book a preferred arrival time in order to keep within the recommended capacity for the venue.***

***These are the procedures we have put in place for your safety and comfort:***

**Face coverings:** Visitors must wear a face mask or suitable face covering at all times. Face masks will be available for purchase on arrival. **Exemptions:** Should you have a valid reason for not being able to wear a mask you will be required to wear a lanyard showing your exemption.

**Visitor pre-booking:** To minimise queuing and contact on entry, visitors need to pre-book and show their barcode for scanning. Staff will click people in and out of the arena so we know how many are inside at any one time. There is no limit to the time you can stay at the event as booking capacity allows for this.

**Syptomatic:** If you have a cough, high temperature or other covid symptoms, you must not attend. Similarly, you should not attend if you have had any of these symptoms or have been in contact with someone with symptoms within the previous 14 days.

**Arrival & registration:** An experienced team of car park marshalls will manage arrivals safely, taking into account the latest government guidance. Signage displaying key messages, in line with the latest government advice, will be in place throughout the venue and this will be verbally clarified by our team at registration.

**Personal hygiene:** Hand sanitisers will be provided throughout the public areas of the venue. There is an expectation that all organisers and supplier will provide their own sanitiser for their stands. Reminders to regularly wash hands will be in place throughout the venue.

Visitors will be given a dose of sanitiser on arrival and many suppliers will have sanitiser on their tables to allow visitors for the use of ipad or viewing albums. We recommend you also bring your own for continued sanitisation throughout your visit, ahead of speaking with different suppliers.

Suppliers will use anti-bac wipes for cleaning ipads and albums after each use by clients. Also for wiping props if touched by visitors (although this practice is being discouraged).

**Social distancing:** Please adhere to the one-way system which will be operational throughout the venue to help everyone keep a safe distance.

**Touch free:** Please refrain from touching fabrics and any displays that the supplier would be unable to immediately clean with anti-bac or suitable cleaning solution.

**Venue facilities & catering:** A catering unit serving refreshments and snacks will be available with suitable queuing systems in place, with public seating located outside, adequately spaced to ensure social distancing. All transactions for food and beverage will be cashless.

**Cleaning standards:** The venue is deep cleaned prior to our use and during the event Wedding Experience staff will keep outdoor seating sanitised. The Kent Event Centre team will sanitise toilet areas hourly.

**Additional attractions & facilities:** On this occasion we are not able to present a fashion and stage show, nor can we provide an indoor food court or creche facilities as the space needs to be repurposed for Covid-secure measures.

**Supporting Testing & Tracing (Track & Trace):** As a ticketed event with registration facilities in place, our audience is 'known' to us meaning that contract tracing is usually possible if needed.